



Good Samaritan SURGERY CENTER

2 Good Samaritan Way
Mt. Vernon, Illinois 62864
618-899-5703



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Welcome to the Good Samaritan SURGERY CENTER

Good Samaritan Surgery Center

As one of our patients, we want to provide you a special welcome along with my personal commitment to provide you and your physician with excellence in both the clinical care and experience you have at our facility. Your health care team is comprised of highly trained, caring professionals who share my commitment. Good Samaritan Surgery Center focuses on offering a high quality, service oriented environment for your surgical procedure.

Good Samaritan Surgery Center is a multi-specialty surgery center with emphasis in:

- Anesthesiology
- Gastroenterology
- General Surgery
- Gynecological Surgery
- Neurological / Spine Surgery
- Ophthalmology
- Orthopedic Surgery
- Otolaryngology Surgery
- Pain Management
- Plastic and Reconstructive
- Podiatry Surgery
- Pulmonary
- Urological Surgery
- Vascular Surgery

Melinda Cain RN, MHA

Attention: Administrator

Good Samaritan Surgery Center

2 Good Samaritan Way, Suite 200 • Mt. Vernon, Illinois 62864
618-899-5703



Accredited by the

ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE, INC.

Directions to Good Samaritan Medical Plaza Location

From Interstate 64, Exit 80

Turn left on 37

Turn left on Veterans Memorial Drive

Turn left to enter Good Samaritan Way

From Interstate 57

Take exit 95 IL-15 toward Mt Vernon/Ashley

Turn right onto S 42nd St.

Enter Good Samaritan Way

Parking is available in Parking Area 2 (Free)

Good Samaritan SURGERY CENTER

Good Samaritan Surgery Center is located within the Medical Plaza Building. For your convenience, the parking lots designated for our patients and visitors are labeled with the numbered, blue pole banners. The parking lot labeled P2 is designated as Medical Plaza Patient Parking. The parking lot numbers can be found on the map below.



PATIENT INFORMATION

Patient's Name: _____

Surgery Date: _____

Arrive at the Surgery Center at: _____

Surgeon's Name: _____

Surgeon's Phone Number: _____

MISSION STATEMENT

Good Samaritan Surgery Center's mission is to provide first-class surgical services for the local community in a safe comfortable and welcoming environment; one in which we would be happy to treat our own families.



PREPARING FOR YOUR SURGERY

Sometime before your surgery date, a staff member from the Surgery Center will call you to confirm your surgery time. They will also ask you questions regarding current or past medical conditions, allergies and medications you are taking. Please don't hesitate to ask any questions you may have, and be sure to let the staff know of any special needs.

The Surgery Center's nurse will instruct you as to **WHAT TIME YOU ARE TO STOP EATING AND DRINKING** prior to your surgery.

- If applicable, please provide a copy of legal document such as power of attorney governing patient health care or legal guardianship.
- If you take medication for any condition, ask your doctor and/or the Surgery Center's nurse whether or not to take it the day of surgery.
- For women, if there is any possibility you are pregnant, please notify your doctor and the Surgery Center's nurse.
- Leave all valuables at home, including watches, rings and jewelry.
- Notify your surgeon of any change in your health, such as a cold, fever or sore throat.
- For your safety, please arrange for an adult - 18 years of age or older, to drive you home after surgery. You will not be allowed to drive yourself home.

DAY OF SURGERY

- Arrive promptly at the scheduled time. This will allow adequate time for all necessary admission procedures.
- Please bring your insurance card and photo ID. You will be contacted by our business office staff before your procedure to discuss your financial obligations. All co-payments, deductibles, and co-insurance are due and payable on the day of surgery.
- Be sure to bring any paperwork your doctor gave you, such as test results or your medical history, and a list of medications you are taking.
- Wear comfortable, loose fitting clothing.
- Upon arrival, you will change into a gown which we provide. You will be asked to remove contact lenses, dentures and any prosthesis.
- Bathe or shower on the morning of surgery to minimize the risk of infection. Brush your teeth on the morning of surgery but do not swallow any water.
- Notify your surgeon of any change in your health, such as a cold, fever or sore throat.
- Please bring a current list of medications with you.

PATIENT'S RIGHTS

Good Samaritan Surgery Center is committed to providing comprehensive health care in a manner, which acknowledges the uniqueness and dignity of each patient. We encourage patients and families to have clear knowledge of, and to participate in, matters and decisions relating to their medical care.

- To be informed of these rights, as evidenced by the patient's written acknowledgment, or by documentation by staff in the medical record, that the patient was offered a written copy of these rights and given a written or verbal explanation of these rights, in terms the patient could understand. The facility shall have a means to notify patients of any rules and regulations it has adopted governing patient conduct in the facility;
- To be informed of services available in the facility, of the names and professional status of the personnel providing and/or responsible for the patient's care, and of fees and related charges, including the payment, fee, deposit, and refund policy of the facility and any charges for services not covered by sources of third-party payment or not covered by the facility's basic rate;
- To be informed if the facility has authorized other health care and educational institutions to participate in the patient's treatment. The patient also shall have a right to know the identity and function of these institutions, and to refuse to allow their participation in the patient's treatment;
- To receive from the patient's doctor(s) or clinical practitioner(s), in terms that the patient understands, an explanation of his or her complete medical/health condition or diagnosis, recommended treatment, treatment options, including the option of no treatment, risk(s) of treatment, and expected result(s).
- To participate in the planning of the patient's care and treatment, and to refuse medication and treatment. Such refusal shall be documented in the patient's medical record;
- To be included in experimental research only when the patient gives informed, written consent to such participation, or when a guardian gives such consent for an incompetent patient in accordance with law, rule and regulation. The patient may refuse to participate in experimental research, including the investigation of new drugs and medical devices;
- To voice grievances or recommend changes in policies and services to facility personnel, the governing authority, and/or outside representatives of the patient's choice either individually or as a group, and free from restraint, interference, coercion, discrimination, or reprisal;
- To be free from mental and physical abuse, free from harassment, free from exploitation, and free from use of restraints unless they are authorized by a practitioner for a limited period of time to protect the patient or others from injury. Drugs and other medications shall not be used for discipline of patients or for convenience of facility personnel;
- To confidential treatment of information about the patient. Information in the patient's medical record shall not be released to anyone outside the facility without the patient's approval, unless another health care facility to which the patient was transferred requires the information, or unless the release of the information is required and permitted by law, a third-party payment contract, or a peer review, or unless the information is needed by the Illinois State Department of Health for statutory

authorized purposes. The facility may release data about the patient for studies containing aggregated statistics when the patient's identity is masked;

- To be treated with courtesy, consideration, respect, and recognition of the patient's dignity, individuality, and right to privacy, including, but not limited to, auditory and visual privacy. The patient's privacy shall also be respected when facility personnel are discussing the patient;
- To not be required to perform work for the facility unless the work is part of the patient's treatment and is performed voluntarily by the patient. Such work shall be in accordance local, State, and Federal laws and rules;
- To exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, or any attendance at religious services, shall be imposed upon any patient; and
- To not be discriminated against because of age, race, religion, sex, nationality, or ability to pay, or deprived of any constitutional, civil, and/or legal rights solely because of receiving services from the facility.

PATIENT'S RESPONSIBILITY

- It is the Patient's responsibility to read all permits and/or consents that he/she signs. If the patient does not understand, it is the patient's responsibility to ask the nurse or practitioner for clarification.
- It is the Patient's responsibility to answer all medical questions truthfully to the best of his/her knowledge; providing complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies and sensitivities.
- It is the Patient's responsibility to inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.
- It is the Patient's responsibility to read carefully and follow the preoperative instructions that his/her practitioner has given.
- It is the Patient's responsibility to notify the organization if he/she has not followed the preoperative instructions.
- It is the Patient's responsibility to provide transportation as directed to and from the organization appropriate to the medications and/or anesthetics that he/she will be receiving.
- It is the Patient's responsibility to read carefully and to follow the postoperative instructions and treatment plan prescribed that he/she receives from the practitioner or nurses. This includes postoperative appointments.
- It is the Patient's responsibility to contact his/her practitioner if he/she has any complications.
- It is the Patient's responsibility to assure that all payments for services rendered are on a timely basis and, that ultimately responsibility for all charges in his/hers, regardless of whatever insurance coverage he/she may have.
- It is the Patient's responsibility to be respectful of all the health care providers and staff, as well as other patients.
- It is the Patient's responsibility to notify the Administrator if he/she feels that any of his/her Patient's Rights have been violated or if he/she has a significant complaint or a suggestion to improve services or the quality of care. **This can be done by contacting Melinda Cain, RN, MHA at 618-899-5703.**

IN THE RECOVERY AREA

- After surgery, you will be moved to the Recovery Area where you will be closely monitored until you are ready to go home.
- When you are fully awake one family member will be able to join you. Although the times may vary, most patients are discharged approximately one hour after surgery.
- It is perfectly normal to feel discomfort in the area of your surgery. You may also experience some drowsiness or dizziness, depending on the kind of anesthesia you received.

AT HOME AFTER SURGERY

- Your surgeon will provide specific instructions for care while recovering at home. In the event of any difficulty, please call your surgeon.
- For the first 24 hours following surgery, do not engage in strenuous activities, drink any alcoholic beverages, drive, or make any critical decisions.
- A nurse from the Surgery Center will call you within a day or two to evaluate how you are recovering at home.
- You will be asked to complete a questionnaire about the care you received. Your comments will enable us to continue to improve our services.

FINANCIAL INFORMATION

- The Surgery Center fees cover the use of the facility only, and do not include laboratory, pathology, surgeon or anesthesiologist fees. You will be billed separately for these services.
- As a courtesy, we will bill your primary and secondary insurance carriers or governmental agency directly for the Surgery Center's charges. Be sure to bring your most current insurance card with you on the day of your surgery. If you have more than one insurance carrier, we will also need accurate secondary billing information.
- Please be aware of any admission policies your insurance plan may have. You or your physician may have to adhere to certain requirements in order to insure maximum reimbursement. Failure to obtain pre-authorization, physician referral, or a second opinion may greatly reduce or eliminate your benefits.
- Good Samaritan Surgery Center is proud to have a number of qualified physicians invested in our facility.
- Be prepared to pay any co-pay or deductible amounts the day of your surgery. Patients who do not have insurance coverage or those having cosmetic surgery, are also required to pay their charges in advance. We realize however, that at times you may require special financial arrangements. In these instances, please phone our office prior to surgery to discuss alternative methods of payment. The Surgery Center accepts cash, cashier's checks, credit cards, and personal checks with valid I.D.
- Please feel free to contact our business office at any time if you have questions or concerns regarding the facility charges, the financial policy, or billing procedures.